



THERE IS A BETTER WAY TO RESOLVE CONFLICT

Companies spend countless hours and dollars accumulating and cultivating a diverse workforce—people with different backgrounds, abilities, and specialties—but often fail to prepare that diverse workforce to deal with their inevitable differences of opinion.

RESOLVE CONFLICT OUTLINE

Our response is Resolve Conflict, an approximately 120-minute course in Collaborant's Work Together Series. In Resolve participants will:

- Practice identifying signs of conflict and unproductive responses to conflict (25 min);
- Discover and articulate their own personal code for dealing with conflict (20 min);
- Learn to focus on big picture strategies instead of arguing about tactics (30 min);
- Work on finding solutions that meet the needs of all stakeholders (35 min).

Individual licenses and guidebooks start at \$39. For more information call 801-438-4500 or visit www.collaborant.com.



THERE IS A SIMPLE WAY TO RESOLVE CONFLICT

HOW LIKELY IS CONFLICT?

85% of us have to regularly deal with conflict at work. (Where on earth do the other 15% work?!) And 36% of us say that we are “always” or “very frequently” dealing with conflict.

COSTS OF CONFLICT

There are a lot more negative side-effects to conflict than a pit in the stomach or break room gossip.

67% percent of employees avoid a coworker due to bad feelings from conflict. 25% percent have called in sick. All this nonsense costs U.S. companies about \$360 billion a year.

BENEFITS OF RESOLUTION

But before you fall to the ground and weep, there is good news. 95% of those taught conflict resolution skills report that training brought confidence and helped them reach mutually agreeable solutions to conflict.

These people know that dealing with conflict isn’t just about getting back to normal, but about ending up better than where you started, which is why 81% of this group says conflict leads to positive outcomes, like workers better understanding each other, or finding better solutions to workplace problems.

RESOLVE CONFLICT

What: A course in the Collaborant Work Together Series designed to turn unpleasant conflict into happy progress.

Length: 120 min.

Fee: Starting at \$39 for individual licenses and Guidebooks.

More Info: www.collaborant.com
801-438-4500

* Collaborate is a prerequisite.